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June 25, 2014  
Kathy Sprau  
Motivating Communications  
526 Crestline Blvd.  
Greenville, NC 27834

Dear Kathy,

On behalf of the organizing committee of the Tenth Paraprofessional Conference at East Carolina University, I would like to thank you once again for giving such a well-received keynote address on Friday, May 16, 2014. Your program, "It IS All About Me... I Can Make A Positive Difference!," received numerous compliments for its high energy presentation and the interactive elements which excited and motivated the attendees for the rest of the conference.

I personally enjoyed several of the stories you told for their humor and the wisdom they shared. I was particularly impressed with how you transitioned between high-energy exercises and moments of quiet contemplation and reflection on our own attitudes and behaviors. It was truly a pleasure to watch a skilled presenter at work. I would definitely recommend your program to any organization seeking to improve morale, communication, and cooperation among their team. Your presence truly helped to make out conference a success and we each look forward to the next time we meet.

Thank you again.

Best,

Arthur Carlson  
University Archivist and Records Manager